WORK PROGRAM

Program of work at the nine points of sale where cards can enable intermodal transport to rent bikes takes place in the following interval:

- 1 700 Market 700- intersection C.Brediceanu with street St. John; Monday Friday 6⁰⁰ to 21.30: p.m.
- 2 Buziaşului path way- intersection path way Stan Vidrighin with Dr. I. Bulbuca Blvd; Monday Friday 600 to 21.30: p.m.
- 3 Torontalului path way- end line 4; Monday Friday 6⁰⁰ to 21.30: p.m.
- 4 Route Lipovei intersection with Câmpina Street, Monday Friday 600 to 21.30: p.m.
- 5 Cluj market- street intersection December 1st with Street Cluj Aries Street; Monday Friday 600 to 21.30: p.m.
- 6 I. Barac Street intersection with Dâmbovița Boulevard; Monday Friday 600 to 21.30: p.m.
- 7 Victor Economu street- with Simion Bărnutiu street; Monday Friday 600 to 21.30: p.m.
- 8 Sagului path way intersection with street Arch. Victor Vlad Monday Friday 600 to 21.30: p.m.
- 9 Headquarters RATT Timișoara located on Take Ionescu Boulevard Monday Sunday 600 to 21.30: p.m.

ART, 1 TERMS OF USE

- 1) RATT leases to the customers of the intermodal transport system registered in the system, bicycles, where available.
- 2) To receive <u>free</u> bicycle applicants must acquire user status. It is acquired by registering at one of the points of lease, having in possession a nominal, active intermodal transport card and the original personal identity document, signing the "Regulation on Rights, Obligations and Sanctions in the Use of Intermodal Public Bicycle Service VeloTM and completing a statement on your own responsibility. Valid identity documents are: identity cards, passaport.
- 3) <u>duration of use of the bicycle is one hour.</u> The bicycle will be deposited in a rack after no more than an hour of use. Upon exceeding the amount of time allocated to a use, the person's card will be suspended for access to the VeloTM service from the date and time that the overrun was recorded.

ART. 2 REGISTRATION AND CONFIRMATION

- 1) Registration (application for registration) is done at the nine points of sale RATT or online RATT.
- 2) As a result of sending the requested personal data to RATT, RATT will decide upon acceptance of the request to complete a relationship with that customer.
- 3) After registration, the applicant will be issued a <u>nominal card and subsequently receive a Personal Identification Number (PIN) by email.</u>

 Acceptance by RATT of the application is made by activating the rental right.
- 4) The holder of a nominal card public transport in the city of Timisoara, enjoy free service with bicycles VeloTM intermodal transport. The bicycles are raised and deposited in racks based on a PIN code and the activated VeloTM card at any of the nine RATT cash desks
- 5) During the day, a traveler is entitled to use an unlimited number of bicycles for the maximum duration of one hour for a bicycle. It is not possible to lift another bicycle as long as the user has not placed in any VeloTM bicycle rack previously raised.
- 6) The user has the right to request and be <u>assisted by dispatch telephone number 0800-410415 RATT throughout the journey.</u> For situations where it is not possible to move the bicycle to the nearest rastel, the user is entitled to request assistance through the RATT dispatching center, the mobile intervention team
 - 7) The customer is obligated to announce it immediately RATT when occurring modifications of his personal data.

ART. 3. CONDITIONS OF USE

1) Bike rental can not be used:

- a) of persons who have not reached 14 years of age
- b) for the carriage of passengers, especially children
- c) for the transport of inflammable, explosive, toxic or dangerous substances
- d) to participate in bicycle racing or bicycle test events
- e) to be sublet to third parties
- f) in situations of strong winds or storms
- g) the people who are under the influence of alcohol or drugs
- i) transport service is always available except for exclusion established by the Highway Code (OUG 195/2002 as amended and supplemented).

2) The customer is obliged:

- know the instructions displayed in stations and outlets bicycle cards;
- to comply with road traffic regulations (Road Code);
- to use the rented good only in the administrative-territorial radius of Timisoara
- to use the rented property only according to its intended purpose, namely transport
- to use the leased asset only within the administrative territorial municipal of Timisoara;
- not to alienate the card or bicycle, not to pass the PIN code to another person. Otherwise, he understands that he becomes responsible and can get a criminal and / or material liability for damages incurred while the bicycle was lifted on his behalf;
- where it is not possible to deposit bicycle rack desired, the user is required to search and submit another bicycle rack, without the right to ask for the inconvenience we give product;
- to assume civil liability for any harm and damage both the provider and persons or private property or public property;
- before use, check if the seat is properly secured, pedals, handlebars, wheels if the brakes are operated, tires should be inflated and if your bike does not correspond to a return in another bicycle rack and access;
- check the bike and assume its operation;
- during the rental period, the user is not allowed to interfere with the technical condition or adjustments of the rented equipment
- to use the equipment under normal operating conditions and to avoid hitting, partial or total loss of rented equipment. If damage / lost / stolen bicycle fault of the user, the latter shall bear the costs related thereto;
- to notify the RATT dispatcher by phone if any malfunction occurs and if he / she has trouble raising / depositing the bicycle in the rastel
- use the bicycle continuously without stopping, picking up from a station and handing over to other stations;
- to know and apply traffic regulations on public roads according to Government Emergency Ordinance no. 195/2002 with subsequent amendments and completions
 - to immediately notify RATT of theft of the bicycle during the rental period
 - 3) Bicycles can never be driven without hands, even for short periods of time.
- 4) It is not allowed to use the basket in an abusive manner, especially if the permitted load of 5 kg is exceeded. In addition, the client has an obligation to ensure that his property is properly positioned.
 - 5) It is forbidden to perform any kind of intervention on the bicycle.
- 6) In the case of unauthorized use of the bicycle, RATT has the right to block the customer's account and to prohibit the applicant from renting bicycles in the future.

- 7) After being notified about the blocking of his or her account, the customer no longer has the right to use bicycle rental. In order to regain the right to use this service, the customer must submit a new request to that effect. If accepted, another personal ID will be shared.
 - 8) The user will not have the right to modify the access code or to communicate it to a third party.
- 9) The user has the right to refuse the use of a bicycle released from the rake which is found to be technically inappropriate. Inappropriate bicycle will be deposited in the rake from which it was lifted in maximum three minutes. Otherwise, the bicycle is considered appropriate and any faults will be attributed to the person whose card and PIN have made it possible to lift the bicycle for the length of time before the fault is detected.

ART 4 BICYCLE STATUS

- 1) Prior to use, the customer needs to become familiar with how the bike works.
- 2) Before commencing on a bicycle, the customer has the obligation to know the traffic safety issues, to check the functionality and deficiencies, in particular all relevant safety bolts, the proper condition of the frame, the air pressure in the tires. The functional capacity of the light and the braking system shall also be checked.
- 3) If at the start of use, the customer detects a technical failure that could affect road safety or occurs during use, the customer will immediately notify RATT and stop using the bicycle. Defects such as tire damage, wheel damage or gear system must be reported immediately.

ART 5 SANCTIONS

- 1) Intermodal transport by bicycle is assimilated to public transport and after the card is suspended, according to HCL 371/2007, Art. 32. "The trip without a ticket, subscription or travel card will be sanctioned with a fine between 200 and 500 lei", the transportation is considered fraudulent.
 - 2) When is exceeded by up to an hour period of use, the user will be blocked for a week.
 - 3) If the usage period is exceeded by more than one hour, the user will be blocked for one month.
 - 4) If the bicycle is abandoned or the user does not ensure that the bike is correctly placed in the gate, it will be locked six months.
- 5) For damages caused by its fault, the VeloTM user agrees to the payment of compensation for bringing the good to the original conditions. The user undertakes to respond to material or criminal case for damages caused by his / her fault to economic entities and / or individuals.

ART. 6 ACCIDENTAL BEHAVIOR

- 1) If an accident occurs in which, in addition to user involved and other persons or property of third parties, the user must immediately contact Police and RATT.
- 2) Customer who does not comply with this behavior will be liable for any consequences resulting from the breach of this obligation and all damages caused to RATT and third parties.

ART 7 CONFIDENTIALITY OF PERSONAL DATA

- 1) The customer must ensure that his / her personal user data, especially his / her personal password / PIN, is protected against unauthorized access by third parties.
 - 2) If the customer becomes aware of evidence that personal user data are misused, it is obliged to the inform without delay RATT.

ART 8 DATA PROTECTION

- 1) RATT has the right to store the customer's personal data. RATT undertakes to use such data only in accordance with the provisions of Law no. 677/2001 on data protection. The stored data are kept secure, protected from unauthorized access.
 - 2) RATT has the right to provide information to the authorities, if requested, about customer information.
- 3) For more information on the use and processing of personal data, please refer to the provisions of Law no. 677/2001 on the protection of individuals with regard to the processing of personal data.

I AM AWARE

NAME SURNAME

SIGNATURE

DECLARATION

The undersigned		citizen	
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		C	posesor of CI / BI serie
			CNP
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profession and place work			

I declare knowing the provisions of criminal law regarding false statements as follows:

- Personal information above is correct and complete;
- I will respect Regulation for the use of the VeloTM bicycle intermodal public transport service and rules of public roads cf GEO 195/2002 as amended and supplemented;
- I will bear the costs of repairing or replacing the rented property in the event of failure, destruction or theft
- I am medically fit to use the rented property.

I make this declaration necessary for renting a bicycle.

DATE	Signature
	THE TRAVELER

^{*} Not required for statistical purposes